**ADAM M. WOERZ**

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Software Engineer / Analyst

**Professional Summary:**

Driven, dedicated, and continuously learning focused software engineer with extensive experience in an array of modern technologies, business information systems, and information gathering; possess strong communication and relationship skills to enhance ability to work with teams of people to solve complex problems; adept continuous learner and nimble in implementation of new technologies and solutions.

**EDUCATION AND AWARDS**

* Red Badge (Course Completion) in Software Development – Eleven Fifty Academy 2021
* Working towards Bachelor of Science in Computer Science, Purdue School of Science, Indiana University – Purdue University Indianapolis – Junior
* Laserfiche Gold Certified Professional
* JavaScript – LinkedIn Skill Assessment Badge
* IUPUI Speech Night Spring 2019 Finalist
  + Top 7 students of 1800 speech students
  + Awarded Fall Scholarship

**Programming Languages:**

JavaScript, C#, React, C++, C, Java, Python, HTML, CSS

**Skills and Expertise:**

Project Management Critical Thinking Problem Identification Programming

Requirements Gathering Interpersonal Connection Process Analysis Precision

Technology Implementation Creative Thinking Microsoft Office Communication

Project Scope Detail Oriented Results Motivated Leadership

Process Improvement Nimble / Adaptable Conflict Resolution Documentation

Technology Research Problem Identification Solutions Oriented Visualization

Team Participation Management

**Career Highlights:**

* **Created an internal ticketing system to track and maintain system issues during the go-live and continuous integration of major implementation project using Microsoft Forms, Power Automate, SharePoint Lists and Microsoft Teams.**
* **Created a custom desktop application using HTML, CSS, and JavaScript bundled into an Electron application that created text documents used in border customs processing for freight being shipped by a major auto manufacturer.**
* **Oversaw the movements and booking of air-chartered freight shipments that cost about $1 million per shipment of the course of weeks with multiple shipments per day.**
* **Entered first key-holding management role while still in high school.**

**PROFESSIONAL EXPERIENCE**

# Carrier Corp, Indianapolis, IN 6/1/2021 - Present

**Systems Analyst**

**Key Focus:**

* Support the transportation team being stood up inside Carrier Corp as a key member of the core team
* Report to the Director of Transportation directly as a support and liaison to the Digital teams
* Onboard transportation providers to new tendering system, the SAP Logistics Business Network
* Gather and provide business scenarios to digital implementation team for the purposes of testing new system
* Work with SAP to adapt and integrate an ANSI X12 EDI implementation into their current tendering software
* Assist internally with tickets and issues that related to the transportation planning team and the new transportation management system

**Key Results:**

* First four locations to go-live utilizing new software are completed
* Maintained open channels of communication with the digital team to express business concerns during operations
* Currently onboarded nearly 90 providers onto the SAP LBN platform, including training
* All business scenarios accounted for all the requirements from the set requirements gathered before I was brought onto project and were tested as use cases through SIT and UAT.
* Assisted SAP in updating their documentation as it relates to onboarding providers to their electronic integrations for their platform.
* The internal ticketing system has been used by the team to track and resolve nearly 120 issues
* The ticketing system is still being used internally to track issues as it relates to the new TMS system

**Expertise Utilized:**

Programming, Project Management, Process Improvement, Technology Research, Documentation, Requirements Gathering, Microsoft Office Suite, Critical Thinking, Problem Identification

# ProTrans International, Indianapolis, IN 3/2012 – 8/2017, 6/2018 – 6/1/2021

**Business Analyst**

**Key Focus:**

* Manage our ECM (Enterprise Content Management) platform, Laserifche, across 6 virtual machines housing the core pieces of the application, the data stored, web forms and the database
* Report to the Director of Information Systems and Quality Assurance as well as the CIO on all projects and implementation that affected major production systems
* Lead scrum teams in meetings to plan and track progress of in progress projects
* Gather requirements for the end users for enhancements to in house software systems
* Write user stories documenting business process flows to be used by developers in implementation and programming of in-house software systems via Microsoft Azure DevOps
* Create detailed visual process flows via tool like Visio and Lucid Charts
* Assist with Tier 2 help desk tickets to support the business

**Key Results:**

* Became Laserfiche Gold Certified
* Migrated Laserfiche repository and workflow automation server to Microsoft Azure infrastructure as a service platform
* Created and maintained multiple workflow automation processes created via low code visual programing akin to Microsoft Power Automate
* Created and maintained a tightly coupled integration of Laserifche Forms, business documents, and in ProTrans’ enterprise business TMS (Transportation Management System).
* Created plans and lead SCRUM teams for implementation of Carrier APIs into the ProTrans TMS.
* Worked with claims team to create a customer facing web form that allowed users to file claims for lost freight.
* Worked with operations team to create an internal system integrated into Optimiz TMS for carrier selection for transport of Hazardous shipments
* See first 2 items under Career Highlights

**Expertise Utilized:**

Project Management, Process Improvement, Technology Research, Documentation, Requirements Gathering, Microsoft Office, Critical Thinking, Problem Identification

# Coles Marketing, Indianapolis, IN 8/2017 - 6/2018

**Web Developer**

**Key Focus:**

* Create new and custom WordPress custom themes
* Implement static designs to responsive web pages that work on mobile and desktops displays
* Maintain WordPress plugins, back end implementations, and installations
* Use reporting tools to log maintenance of customer websites
* Create and maintain web forms for clients; ensure that forms stay live and continue pushing data to clients
* Implement google APIs to track user interaction with customer websites via Google Analytics platform
* Implement Google Recaptcha on web forms to prevent spam form
* Implement backend security measure to prevent site hacking
* Maintain IP blacklists and whitelists for all client websites

**Key Results:**

* Helped Created over 20 client websites utilizing 4 custom templates
* Improved and refactored multiple designs from CSS to SCSS for easier implementation
* Generated 100s of weekly reports on maintenance of client websites
* Implemented Google Recaptcha on over 25 websites, first time implementation for Coles Marketing
* Blacklisted and prevented hundreds of IP address from attacking client websites almost daily

**Expertise Utilized:**

Creative Thinking, Problem Solving, Detail Oriented, Programming, Technology Implementation

**SOFTWARE AND SYSTEMS**

* Microsoft Office: Word, PowerPoint, Outlook, Excel (Advnaced), Visio, Teams
* Adobe: Photoshop, Premiere Pro
* Google: Slides, Docs, Sheets, Gmail
* Development: HTML, CSS / SASS, JavaScript, React, C#, .NET, Wordpress, Visual Studio, Visual Studio Code
* Other: Slack, Trello, Lucidchart Diagrams, OBS, Zoom